



IMPORTANT NOTICE TO OUR MEMBERS

Amid ongoing concerns about the COVID-19 virus, we want you to know that our top priority is the health, safety, and well-being of our members and our team members.

We understand the growing concern and uncertainty you may be experiencing around the rapidly changing situation, and we're committed to being as responsive and as flexible as possible to your needs and those of our team members. We want you to know that we are taking every possible precaution that has been suggested by the CDC and the State of Michigan in regard to these important concerns.

In adherence to Governor Whitmer's Executive Orders, we urge all of our members to take advantage of our electronic banking service applications to transact any necessary business. These include our ***DownriverCU Mobile with Remote Deposit, Virtual Branch Online Banking, Check Free Bill Pay***, and our ***Audio Teller Telephone Banking***. These services are free to our members and are a safe and convenient alternative to person-to-person transactions, which we should all do our best to limit only to what is necessary.

If you find that you need to visit us in-person, all of our ***Drive-Thru*** operations will remain open. ***Our lobby hours will be changing as COVID-19 conditions evolve, so please check the current status of your preferred office by visiting the Locations page of our website.***

Thank you for working with us as a part of our great community. Together, through our mutual efforts, we will overcome these new challenges.

Sincerely,

Robert P. La Palme, President/CEO

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313-386-2200

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