



## **IMPORTANT NOTICE OF TEMPORARY CHANGE TO LOBBY SERVICES**

In response to the continued challenges caused by the spread of COVID-19, we are asking for your help as we work together to provide a safe banking environment for both our members and staff.

**Beginning Monday, January 10, 2022, we will begin using a Mobile Check-In service to allow access to our office lobbies.** This is a simple way for us to continue providing necessary in-person banking services while reducing the unnecessary risks of exposure to COVID-19.

If you find that you are unable to utilize the safe and convenient alternatives to person-to-person transactions (Drive-Thru, Downriver CU Mobile with Remote Deposit, Online Banking, or Telephone Banking), **please follow these steps when you arrive:**

1. "Check in" using your mobile device by scanning the QR code on the door or by visiting [DownriverCU.com/CheckIn](http://DownriverCU.com/CheckIn)
2. Select the appropriate office location: Downriver CU - Ecorse, Downriver CU - Southgate, or Downriver CU - Woodhaven
3. Wait in the comfort and safety of your own vehicle.
4. You'll receive a text when it's your turn to come in!

*\*Physical distancing and the use of a face mask is strongly encouraged while visiting any of our offices.*

If you have any questions as to what transactions may be conducted through our Drive-Thru or Digital Banking Services, or if you are unable to access the mobile check-in system, please give us a call at 313-386-2200.

**Save • Borrow • Access • Grow**

313-386-2200

[www.DownriverCU.com](http://www.DownriverCU.com)





# Entrance to Lobby By Appointment Only

Please help us prevent the spread of COVID-19 by using the *Drive-Thru* or other *Electronic Banking options*. If you still need to see a Teller or Member Services Representative in-person, please check-in using the following steps:

1. Check in by scanning the QR Code with your mobile device or by visiting [DownriverCU.com/checkin](https://DownriverCU.com/checkin)
2. Select "Downriver CU - Southgate"
3. Wait in the comfort and safety of your own vehicle.
4. You'll receive a text when it's your turn to come in!
5. Physical distancing and the use of a face mask is encouraged while in any of our offices.



If you are unable to access the mobile check-in system with your mobile device, please check-in by calling us at

**313-386-2200**

ACCOMPLISH  
GREAT THINGS

313.386.2200  
[DownriverCU.com](https://DownriverCU.com)

